

**PRE-BID QUERIES/REPLIES FOR THE TENDER C-DOT/TENDER/2019-2022/001 A & B**

Supplier - 1

Sl.No	Page No.	Point Reference	Particulars	Suggestion / Clarification	C-DOT's Response
1	7 of 16	III.8	Shipment Delay	DHL cannot accept any penalty for shipment delay cases.	<b>No Change</b>
2	8 of 16	III.17	Loss / Breakage / damage	"For all international transportation by air (including ancillary road transport or stops en route) under this contract, the Montreal Convention will be applicable. This Contract shall be subject to the rules of the Montreal Convention. A waybill or any other written or electronic record of the carriage, including automated labels will be issued by DHL for all services undertaken under this contract. DHL Express Terms and Conditions for international transportation of shipment shall apply." Neither party shall be liable for loss of profits , loss of sales, loss of business or for any consequential , special or indirect loss or damage . For this contract , DHL's liability in respect of any one shipment transported by air ( including ancillary road transport or stops en route ) is limited by the montreal convention or the Warsaw convention as applicable , or in the absence of such convention , to the lower of (1) the current market or declared value , or (2) approximately \$ US 26 per Kilogram.	<b>Suggested change cannot be accepted. However, the clause is amended as follows:</b>  <b>In case of any loss / breakage / damage of items during transit, initially "to make good loss of the value of goods" shall be recovered from the agency bills. As all our consignments are insured, claim settlement process will be initiated and amount shall be adjusted based on the insurance claim settlement.</b>
3	8 of 16	III.18	Demurrage	Demurrage deduction cannot be accepted	<b>No Change</b>
4	8 of 16	IV. 7	Demurrage	Demurrage deduction cannot be accepted	<b>No Change</b>
5	9 of 16 , 10 of 16	IV. 11,19,24	Loss / Breakage / damage	"For all international transportation by air (including ancillary road transport or stops en route) under this contract, the Montreal Convention will be applicable. This Contract shall be subject to the rules of the Montreal Convention. A waybill or any other written or electronic record of the carriage, including automated labels will be issued by DHL for all services undertaken under this contract. DHL Express Terms and Conditions for international transportation of shipment shall apply." Neither party shall be liable for loss of profits , loss of sales, loss of business or for any consequential , special or indirect loss or damage . For this contract , DHL's liability in respect of any one shipment transported by air ( including ancillary road transport or stops en route ) is limited by the montreal convention or the Warsaw convention as applicable , or in the absence of such convention , to the lower of (1) the current market or declared value , or (2) approximately \$ US 26 per Kilogram.	<b>In case of any loss / breakage / damage of items during transit, initially "to make good loss of the value of goods" shall be recovered from the agency bills. As all our consignments are insured, claim settlement process will be initiated and amount shall be adjusted based on the insurance claim settlement.</b>

Sl.No	Page No.	Point Reference	Particulars	Suggestion / Clarification	C-DOT's Response
6	9 of 16	IV. 12	Demurrage	Demurrage deduction cannot be accepted	Any Demurrages charges OR any other charges incurred shall be paid by the Agency. However, if the agency provides sufficient reasons/proof to explain the case and if the reasons/proof submitted by the agency are not satisfactory to C-DOT, demurrage or other charges incurred shall be recovered from the Freight Bills and C-DOT's decision will be final in this regard.
7	10 of 16	V.4	Payments	Payment terms - 7 days from the date of bills submission in C-DOT	No Change

**Supplier - 2**

1	Page 15	Sl.No. 13	What is meant by "multiplier" in Sl. no. 13.		Multiplying factor for the next slab per kg.
2	General		2. Where do we mention transportation rates in the tender bid document.		To be included in the quoted rates.

**Supplier - 3**

1	General		Specific port of loading not mentioned for Countries like USA, China, Japan, UK, Germany, Canada		The consignments are imported from various places from a particular country. Defining the exact port of loading may not be possible. Hence, rates to be quoted on Country basis.
2	General		For courier mode shipments maximum weight slab not mentioned		To be quoted as per the Financial part Annexure- I & II
3	General		Mode of transportation either Air or Sea not mentioned as per the weight Slab given in the contact docs		Air Shipments

**NOTE : No further queries shall be entertained whatsoever. Please note that there will no further extension of Due Date.**

**\*\*\*\*\* END OF THE DOCUMENT \*\*\*\*\***